

To reduce implementation time and costs, NETGEAR offers professional installation setup and configuration service for the following systems:

- ReadyNAS® or ReadyDATA®
- ProSAFE® Managed or Smart Switches

The service spans from pre-deployment planning to service deployment activities - unpacking, installation\*, configuration and verification testing. The benefits include having a system(s) installed by a technical expert from NETGEAR ensuring that your storage devices and IP networks are setup correctly to handle any future expansion and growth.

A brief orientation of the product features, typically done after the installation has been completed, is included with the service.

### Service Description

#### ReadyNAS or ReadyDATA Storage Installation

- Unpack and verify contents\*
- Install system into a previously assembled server rack\* (if required)
- Connect system to pre-existing AC power supply or UPS, and neatly dress the cable
- Provide set-up configuration parameters including Host Name, Domain, IP address & subnet mask
- Volume management and options configuration
- iSCSI installation (include LUN and security setting)
- User permission setup
- Domain installation
- Event forwarding services and monitoring
- Setup Snapshots
- Implement VNIC
- Replicate Setup (if required)
- Remove all packaging materials to a customer-designated area within the facility\*

#### ProSAFE Managed or Smart Switch Installation

- Unpack and verify contents\*
- Install system into a previously assembled server rack\* (if required)
- Connect system to pre-existing AC power supply or UPS, and neatly dress the cable
- Provide set-up configuration parameters including Host Name, Domain, IP address & subnet mask
- Configure up to 5 VLANs and QOS (if applicable)
- Configure management access (for example, RADIUS)
- Configure SNMP
- Verify installation by testing network connectivity
- Remove all packaging materials to a customer-designated area within the facility\*

\* Available Only with Onsite Installation

### Service Conditions

The Customer agrees to the following conditions as pursuant to the delivery of the purchased service:

- Designate an assigned person who can grant approvals, provide information and be available to assist NETGEAR with the delivery of this service
- Ensure that the technical and physical environment meet the NETGEAR specifications
- The NETGEAR system must be on site before the installation starts
- The Customer is responsible for ensuring that all data on systems and connected network devices are backed-up prior to the installation
- Contact a NETGEAR technical specialist within 90 days of the date of purchased to schedule the installation
- Customer must cancel/re-schedule any scheduled installation date at least two business days in advance to avoid additional charges

**TABLE 1: Installation Setup and Configuration Part Numbers**

Part Number	Description	Price
PSB0304-10000S	Installation Setup and Configuration (Remote)	Call For Quote
PSP1104-10000S	Installation Setup and Configuration (Onsite)	Call For Quote

For more information or to schedule an appointment, please contact your local NETGEAR office.