

ProSUPPORT Service Offerings (USA, Canada, Australia & Select European Countries¹)

CATEGORY 1		
Model	ProSUPPORT SKU (Term)	
	OnCall 24x7	Onsite NBD
	PMB0351 (5 Yrs.) PMB0331 (3 Yrs.) PMB0311 (1 Yr.)	PMP3131 (3 Yrs.)
FS105	o	NA
FS108/P	o	NA
FS116	o	NA
FS116P	o	NA
FS726T	o	NA
FS526Tv2	o	NA
FS726TP	o	NA
FS728TLP	o	NA
FS728TP	o	NA
FS728TS	o	NA
FS750T2	o	NA
FS752TP	o	NA
FS752TS	o	NA
GS105/E/PE	o	NA
GS108E/P/PE	o	NA
GS108T	o	NA
GS110TP	o	NA
GS116	o	NA
GS116E	o	NA
GS116Ev2	o	NA
GS408EPP	o	NA
GS418TPP	o	NA
GS510TP	o	NA
GS510TPP	o	NA
GS510TLP	o	NA
GS716T	o	NA
GS516TP NA	o	NA
GS724T	o	NA
GS728TPSB	o	NA
GS728TPP NA	o	NA
GS728TP NA	o	NA
GS728TSB	o	NA
GS748T	o	NA
JFS516	o	NA
GSS116E	o	NA
GSS108E	o	NA
GSS116E	o	NA
GSS108EPP	o	NA
JFS524	o	NA
JFS524E	o	NA
JGS516	o	NA

CATEGORY 1		
Model	ProSUPPORT SKU (Term)	
	OnCall 24x7	Onsite NBD
	PMB0351 (5 Yrs.) PMB0331 (3 Yrs.) PMB0311 (1 Yr.)	PMP3131 (3 Yrs.)
JGS516PE	o	NA
JGS524	o	NA
JGS524E	o	NA
JGS524Ev2	o	NA
JGS524PE	o	NA
RN20200	o	NA
WAC120	o	NA
WAC510	o	NA
WAC720	o	NA
WAC730	o	NA
WAC740	o	NA
WN203	o	NA
WN370	o	NA
WNP210	o	NA
WNP320	o	NA
WNP930	o	NA
WNP350	o	NA
WNP360	o	NA
XS708E	o	NA
XS708Ev2	o	NA
XS708T	o	NA

CATEGORY 2		
Model	ProSUPPORT SKU (Term)	
	OnCall 24x7	Onsite NBD
	PMB0352 (5 Yrs.) PMB0332 (3 Yrs.) PMB0312 (1 Yr.)	PMP3132 (3 Yrs.)
EDA500	o	NA
FSM5210P	o	o
FSM7226P	o	o
FSM7250P	o	o
GS724TP	o	NA
GS724TPS	o	NA
GS728TX	o	NA
GS728TXP	o	NA
GS748TP	o	NA

CATEGORY 2		
Model	ProSUPPORT SKU (Term)	
	OnCall 24x7	Onsite NBD
	PMB0352 (5 Yrs.) PMB0332 (3 Yrs.) PMB0312 (1 Yr.)	PMP3132 (3 Yrs.)
GS748TPS	o	NA
GS748TS	o	NA
GS748TS3U	o	NA
GS752TP	o	NA
GS752TPS	o	NA
GS752TPSB	o	NA
GS752TS	o	NA
GS752TSB	o	NA
GS752TX	o	NA
GS752TXP	o	NA
GS752TXS	o	NA
GS752TXSB	o	NA
GSM4210P	o	o
GSM5212	o	o
GSM5212P	o	o
GSM7212F	o	o
GSM7212P	o	o
GSM7224P	o	o
GSM7224SK	o	o
GSM7224-200	o	o
GSM7226LP	o	o
GSM7248P	o	o
GSM7248SK	o	o
GSM7248-200	o	o
RN21200	o	NA
RN212xxx	o	NA
RN20400	o	NA
RN21400	o	NA
RN312xx	o	NA
RN3130	o	o
RN3138	o	o
RN314xx	o	NA
RN316xx	o	NA
RN422	o	NA
RN424	o	NA
RN426	o	NA
RN428	o	NA
RR2304	o	NA
WC7520	o	o
WMS5316	o	NA
XS712T	o	NA
XS716E	o	NA
XS716T	o	NA



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CATEGORY 3		
Model	ProSUPPORT SKU (Term)	
	OnCall 24x7	Onsite NBD
	PMB0353 (5 Yrs.) PMB0333 (3 Yrs.) PMB0313 (1 Yr.)	PMP3133 (3 Yrs.)
EDA2000	o	o
EDA4000	o	o
GSM4328P	o	o
GSM4328S	o	o
GSM4352P	o	o
GSM4352S	o	o
GSM7228PS	o	o
GSM7228S	o	o
GSM7252PS	o	o
GSM7252S	o	o
GSM7328FS	o	o
GSM7328S	o	o
RN516xx	o	NA
RN524X	o	NA
RN526x	o	NA
RN528X	o	NA
RN626x	o	NA
RN628X	o	NA
WC7500	o	o
WC7600	o	o
XS728T	o	o
XSM4316S	o	o

CATEGORY 4		
Model	ProSUPPORT SKU (Term)	
	OnCall 24x7	Onsite NBD
	PMB0354 (5 Yrs.) PMB0334 (3 Yrs.) PMB0314 (1 Yr.)	PMP3133 (3 Yrs.)
GSM7352S	o	o
RN322xxx	o	o
RN422xxx (RN4220)	o	o
RN12Pxxxx	o	o
RN12Sxxxx	o	o
RN12Txxxx	o	o
RR3312xx	o	o
RR4312xx	o	o
RR4360xx	o	o
WC9500	o	o
XCM89xxx	o	o
XSM7224	o	o
XSM7224S	o	o
XS748T	o	o
XSM4324CS	o	o
XSM4348CS	o	o
XSM4324S	o	o
XSM4348S	o	o
XSM7224	o	o
XSM7224S	o	o

LEGEND

NA Not Applicable

o Option for new purchase, extension or renewal

Please refer to the ProSUPPORT Part Number for each ProSAFE or ReadyNAS product.

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